



Excellence Through Mobility

karma

User manual

S-Ergo 300 Series

S-Ergo300 (KM-3020.2) / S-Ergo 305 (KM-3520.2)



A Better Wheelchair, A Better Fit

GENERAL WARNING

- DO maintain your chair well, in particular check the tire since this affects the efficiency of the brakes.
- DO make sure both brakes are applied before getting in or out of the chair.
- DO make sure both brakes are applied when the chair is not being pushed or used.
- DO take care when climbing curbs or turning on slopes.
- DO avoid steep or uneven surfaces that may cause the chair to tip over.
- DO avoid soft surfaces because the casters may become bogged down.
- DO travel smoothly in all conditions.
- DO look well ahead to anticipate hazards such as furniture, doors, potholes, etc.
- DO make sure that both feet are safely on the footrests and that clothing is safely tucked out of the way so that it cannot get caught in the wheels.
- DO take care when traveling up or down or across inclines.
- DO keep both hands on the push handles to control the chair, if you are the attendant.
- DO pay attention to keep the chair balanced.
- DO check the frame and components regularly and refer to this user guide during and after the warranty period.
- DO tie-up the upholstery or replace which with a new one when it becomes loose.
- DO lubricate bearings regularly.
- DO equip with anti-tippers to avoid falling backwards.
- DO equip with a seat belt designed for disabled people.
- DO equip with "ankle supports" for disabled people.
- DO clean both hands after oiling the wheelchair.
- DO NOT overload the chair in any circumstance.
- DO NOT hang anything heavy on the back of the chair that could cause

the chair to become unstable, particularly when negotiating inclines.

- DO NOT allow more than one user at a time.
- DO NOT use with an unconscious patient.
- DO NOT use other transport to pull the wheelchair.
- DO NOT do "wheelies", since you may fall or tip over backwards and suffer a severe injury.
- DO NOT sit in the wheelchair within a moving vehicle unless it has been affixed the labels of hook mark. The labels of hook mark mean that the wheelchair fulfils the performance requirements for a "Crash Test" of ISO 7176-19 and is suitable to use as a seat in vehicles that have been adapted for this purpose.

	
	● As of this date, the KM-1504 series have NOT been tested for safety in collisions according to ISO 7176-19. Therefore, the KM-1504 series cannot be used as seats in any vehicles. That is, KARMA recommends that users are NOT transported in any vehicle while seated in the wheelchair. In the case of accident or a sudden stop, the user could be thrown from the wheelchair and get injured. The suggested solution is to transfer the user from the wheelchair into a normal seat of the vehicle and to securely stow the wheelchair in a separate compartment.

- DO NOT go too fast or turn too quickly.
- DO NOT stand on the footplates when getting in or out of the chair.
- DO NOT go down steps forward, whether solo or with an attendant.
- DO NOT attempt to lift the wheelchair by any removable (detachable) parts. Lifting by means of any removable (detachable) parts of the wheelchair may result in injury to the user and/or assistant or damage to the wheelchair.
- DO NOT use the wheelchair when the back is folded. This alters the centre of gravity and may cause the wheelchair to tip backwards. The back should only be folded for storage or transport of the wheelchair.
- DO NOT hang anything on the back joint that could cause the backrest

folding suddenly and may cause injury.

YOU AND YOUR KARMA SERVICE PROVIDER

- No tools are required for assembly. Your wheelchair should be assembled by your authorized KARMA dealer. Your authorized KARMA dealer is also your service provider. Unauthorized repairs, upgrades and add-ons will void your warranty. Anything wheelchair related that requires tools should be done by your authorized KARMA service provider. Your KARMA service provider has the necessary service/maintenance manual for your wheelchair.
- If you have any defective parts or lose any parts, please contact your dealer for repair and/or replacement. Please only use parts authorized by KARMA. Use of parts that are not authorized by KARMA will void your warranty.
- Part numbers are listed on our bill of materials (explosion drawings), which we give to our authorized dealers and service providers. Customers should order parts through their dealer as well as all repairs and scheduled maintenance.
- Customers should go to their dealership for all service needs to guarantee their warranty is not void. Always go to an authorized service provider. Unauthorized repairs will void your warranty. Procedures other than those described in this manual must be performed by a qualified technician. They also have the service manual with a complete list of maintenance required to keep your KARMA wheelchair in top performance. Check the warranty section of this manual to find out what KARMA guarantees and what maintenance service and parts
- KARMA does not have an official list of service providers at this time. Please contact your dealer for service. If you cannot contact your dealer, please contact another authorized KARMA dealer for service. If all else fails, contact KARMA directly via our website or give us a call and we can refer you to your new service provider.

CE MARKING

- This wheelchair complies with the requirements of the Medical Devices Directive 93/42/EEC.



CAUTION:

- When prescribing wheelchairs for use by full or partial amputees (above or below knee, single or double) or other conditions that affects the user's natural center of gravity and might cause the wheelchair to tip or the person on the wheelchair to fall off, we suggest contacting your therapist or dealer as well as attaching anti-tippers, pelvic belt, or other additional safety accessories.
- When using the wheelchair, **ALWAYS** follow the Highway Code or your local traffic regulations when outdoors and the guidelines written in this manual.

TABLE OF CONTENTS

1. PREFACE	1
2. SAFETY	2
2.1 Doorways	2
2.2 Leaning	2
2.3 Negotiating Inclines	2
2.4 Curbs	3
2.5 Stairs	3
2.6 Streets	4
2.7 General	4
2.8 Upholstery	4
2.9 Anti-tippers	4
2.10 Maximum User Weight Limit	5
2.11 Avoid General Misuse:	5
2.12 Labeling	6
3. INTENDED USE & PARTS	7
3.1 Intended Use	7
3.2 Parts Description	8
4. OPERATION	9
4.1 Preparing For Use	9
4.2 Transferring In and Out	17
4.3 General Use	19
5. INSPECTION AND MAINTENANCE	24
5.1 Daily Check	24
5.2 Regular Maintenance Record	24
6. OPTIONA AND ACCESSARIES	27
7. TROUBLESHOOTING	29
8. SPECIFICATIONS	30
9. CLEANING & RECYCLING	31
9.1 Cleaning	31
9.2 Post-Consumer Recycling	31
10. WARRANTY	32
10.1 Serial Number	32
10.2 Warranty Policy	32

1. PREFACE

Please carefully read this owner's manual before using the wheelchair.

Improper use of the wheelchair could result in harm or injury. Therefore, for safe and enjoyable use of the wheelchair, please read this owner's manual.

1.1 This owner's manual includes operation instructions for the aspects of the wheelchair, unfolding/folding instructions and instructions on how to deal with possible accidents.

1.2 This owner's manual is written for KARMA wheelchair: S-Ergo 300 series.

1.3 The symbols used in this manual are explained below. Pay special attention to the parts marked with these symbols.

	WARNING:	Improper use could lead the user to severe injury or death.
	CAUTION:	Improper use could lead the user to severe injury and/or damage to your wheelchair.
	SUGGESTION:	Follow these instructions to keep the wheelchair in good condition.

1.4 This manual includes the repair and maintenance chart as well as the warranty.

1.5 If someone else uses the wheelchair, make sure that you give him or her this owner's manual for his or her reference.

1.6 As designs change, some illustrations and pictures in this manual may not correspond to the wheelchair that you purchased. We reserve the right to make design modifications without further notice.

2. SAFETY

2.1 Doorways

The safest way to operate the chair is on level floors that are free of obstacles. Whenever possible use a ramp to enter or exit a facility. Keeping your hands on the push rims will allow you to maintain maximum balance. Do not try to force yourself over an obstruction by propulsion and never use the sides of a doorway to pull yourself through a passageway.

2.2 Leaning

Do not lean over the side of your wheelchair since such an action may cause you to lose balance and fall. (See Figure 2.1)

2.3 Negotiating Inclines

- 2.3.1 Never turn on a hill due to the danger of tipping.
- 2.3.2 When assisting, go straight up a slope. If user needs to go down midway, walk backwards until user is on level ground. (See Figures 2.2 and 2.3)
- 2.3.3 Avoid stopping on an incline; it can potentially cause you to lose control of the chair.
- 2.3.4 Do not use the brakes to slow down or stop the wheelchair; this could cause it to seize up, causing you to lose control or fall out of the chair.
- 2.3.5 Whenever possible, utilize help from an assistant/attendant while negotiating inclines.

2.4 Curbs

- 2.4.1 Whenever possible get help from an assistant/attendant (if you have assistance make sure that your chair is equipped with push handles).
- 2.4.2 Avoid hard impacts when descending a curb. A hard impact could adversely affect the chair.
- 2.4.3 Never try to scale or descend curbs that exceed a normal height (30-50 mm).
- 2.4.4 Always be careful when climbing curbs and never move up or down a curb in reverse without an assistant.

2.5 Stairs

- 2.5.1 Always use two or more assistants. Tilt the wheelchair to its point of equilibrium. One assistant (at the back) holds the wheelchair up against the first step, gripping the handles firmly to lift. The second assistant, holding firmly a fixed part of the front frame, lifts the wheelchair above the stairs and holds it while the first attendant places one foot on the following step and repeat the operation (See Figure 2.6)
- 2.5.2 Never go down steps forwards.
- 2.5.3 Never use an escalator for transport, use an elevator.



Figure 2.6

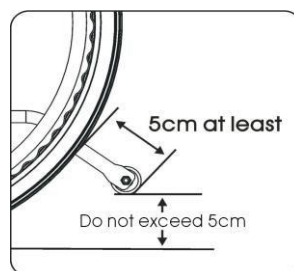


Figure 2.7

2.6 Streets

- 2.6.1 Always use extreme caution when crossing streets. Reflective tape on the chair and/or your clothing will make you more visible to drivers.
- 2.6.2 Avoid potholes and rough terrain that might cause the casters to become stuck. (See Figure 2.4)

2.7 General

- 2.7.1 Always make sure BOTH brakes are applied before getting in or out of the chair.
- 2.7.2 Never stand on the footplates when getting in or out of the chair.
- 2.7.3 Never carry more than one passenger. KARMA wheelchairs are limited to one user.
- 2.7.4 Use caution to assure your clothing doesn't get tangled with the wheels.
- 2.7.5 When the user is operating the wheelchair using the pushrim, please push the wheelchair gently. DO NOT apply a sudden huge force on the pushrim. It could cause the chair to tip over. Please refer to the figure below for the best grip points for using the pushrim.



2.8 Upholstery

- 2.8.1 When cleaning the upholstery, use warm water and a mild soap.
- 2.8.2 Upholstery cleaner/foam can also be used, but avoid other cleaning solvents.

2.9 Anti-tippers

Please purchase anti-tippers and always use them to avoid personal injury. The distance between the end of each anti-tipper and the rear wheel is at least 5 cm; the distance to the ground is no more than 5 cm. (See Figure 2.7)

2.10 Maximum User Weight Limit

Refer to "Max. User Weight" in Section 8. SPECIFICATIONS. This "Max. User Weight" specified should include any items carried on the wheelchair.

Loading exceeding maximum capacity can damage your wheelchair and cause malfunctions yielding a safety hazard. The warranty does not cover damage caused by improper operation of the wheelchair.

2.11 Avoid General Misuse:

2.11.1 Please note that our "Owner's Manual" contains a number of cautions -- any vehicle can cause injury if misused -- use within our guidelines and with reasonable care and your safety will be increased. Your wheelchair will give years of safe use if used sensibly and carefully. Be aware that careless use endangers your own safety as well as that of others. ALWAYS follow the Highway Code when outdoors and the guidelines written in this manual.

2.11.2 Do not let children stand or play on the wheelchair. (See Figure 2.5)



Figure 2.1



Figure 2.2



Figure 2.3



Figure 2.4



Figure 2.5

2.12 Labeling

Please carefully read all the labeling on the wheelchair before driving it. Do not remove them. Protect them for future reference.



1

EC	REP	KARMA MOBILITY, S. L. C/ PERIODISTA FRANCISCO CARANTOÑA DUBERT, 23 Bajo 33209 GUÓN - ASTURIAS (SPAIN)	CE
UK	REP	KARMA MOBILITY LTD. UNIT 6 TARGET PARK, SHAWBANK ROAD, REDDITCH, B98 8YN ENGLAND UNITED KINGDOM	
		KARMA MEDICAL PRODUCTS CO., LTD. NO. 2363, SEC. 2, UNIVERSITY RD., MIN-HSIUNG SHANG, CHIA-YI HSIEN, TAIWAN R.O.C.	UK CA MD
WARNING! USE ONLY ON STABLE SURFACES MAXIMUM USER WEIGHT 115kg (255 lbs)			

2



karma SERIAL NO. M12-1234

3

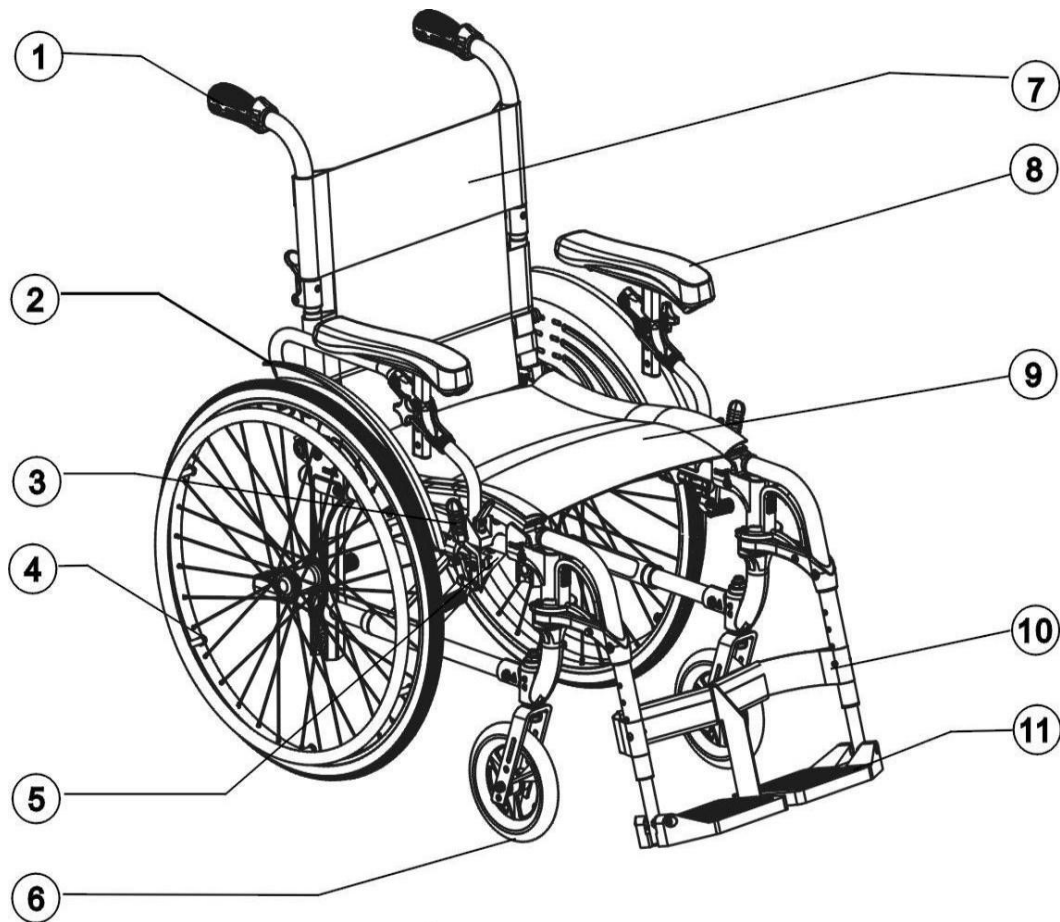
Model:	
Order No.:	
Delivery Date:	
Sewing No.: 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ 6 ☐	
Seat Width	Seat Depth
☐ 13	☐ 13
☐ 14	☐ 14
☐ 15	☐ 15
☐ 16	☐ 16
☐ 17 ☐ 0	☐ 16 ☐ 0
☐ 18 ☐ 5	☐ 17 ☐ 5
☐ 19	☐ 18
☐ 20	☐ 19
☐ 21	☐ 20
☐ 22	☐ 21
☐ _____	☐ _____
karma	Unit: inch
105-90039 Rev.02	

3. INTENDED USE & PARTS

3.1 Intended Use

- 3.1.1 The S-Ergo 300 series is a self-propelled chair. That is, it can either be pushed by an attendant or by the patients themselves.
- 3.1.2 These wheelchairs are suitable for users up to 250 lbs in weight. Hand brakes are provided for both rear wheels.
- 3.1.3 It has an extremely durable aluminum alloy frame with tough accessories and does not suffer in dramatic extremes of temperature (neither user nor attendant need touch metal parts in normal use).
- 3.1.4 The casters have PU tires for greater durability.
- 3.1.5 Rear wheels are 24 inches in diameter and solid PU tires are available on request.
- 3.1.6 When prescribing wheelchairs for use by full or partial amputees (above or below knee, single or double) or other conditions that affects the users natural center of gravity, we suggest contacting your therapist or dealer as well as attaching anti-tippers.
- 3.1.7 The S-Ergo system provides pressure relief, stabilization and reduced sliding.
- 3.1.8 The S-shaped back can be adjusted so as to make the user more comfortable. (For S-Ergo 300)
- 3.1.9 The plastic modular parts of this model reduce weight and are easy to maintain.

3.2 Parts Description



1. Push Handle
2. Side Panel
3. Brake
4. Rear Wheel
5. Cross Brace (Cross Bar)
6. Caster

7. Backrest Upholstery
8. Armrest
9. Seat Upholstery
10. Heel Loop
11. Footplate

4. OPERATION

4.1 Preparing For Use

4.1.1 Unfolding

- 4.1.1.1 Holding the armrests, pull outwards. (See Figure 4.1)
- 4.1.1.2 Pointing your fingers inward with the palm of your hand on the frame, push down until the seat is fully lowered. Make sure the frame is firmly seated in its holder. (See Figure 4.2)
- 4.1.1.3 Connect the hook and loop fabric on the bottom of the backrest upholstery to the underside of the seat. (See Figure 4.3)
- 4.1.1.4 Squeeze the swing-away footrest release handle and insert it into its coupling at 45° on either side. Swing the footrest towards the middle until you hear it click into place. (See Figure 4.4)
- 4.1.1.5 Flip the footplates down. (See Figure 4.5)
- 4.1.1.6 Ready for action! (See Figure 4.6)

Alternatively, you can stand at the side of the chair and complete Step 1 by pulling the nearest armrest towards you and pushing the other one away.

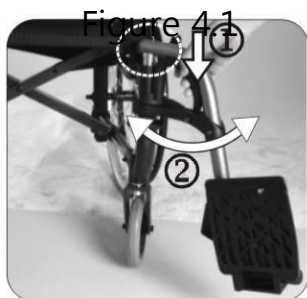


Figure 4.4



Figure 4.5



Figure 4.6



CAUTION:

- When unfolding, please be sure the seat tube rests in the bracket (see right picture below). Do not put your fingers between the seat tube and the bracket to avoid injury to yourself and damage to the wheelchair (see rightmost picture below).



CAUTION:

- When completing Step 2, never put your fingers around the sides or under the chair as they can be trapped between the seat and the frame. (See Figure 4.7)

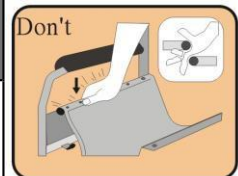


Figure 4.7

4.1.2 Folding

- 4.1.2.1 Flip up the footplates. (See Figure 4.8)
- 4.1.2.2 Squeeze the swing-away footrest release handle and rotate footrest 45° to either side and remove it. (See Figure 4.9)
- 4.1.2.3 Separate the hook and loop fabric of the seat's underside from the backrest upholstery. (See Figure 4.10)
- 4.1.2.4 Pull up on the seat upholstery by holding it in the center of its front and back edge. (See Figure 4.11)
- 4.1.2.5 Press the two release levers on the backrest frame (push handle tubes) to fold the backrest down for compact storage and easy transport. (See Figure 4.12) (For S-Ergo 305)
- 4.1.2.6 Folding is now completed.



Figure 4.8



Figure 4.9



Figure 4.10



Figure 4.11



Figure 4.12



CAUTION:

- Be careful not to get your fingers caught when folding the wheelchair.

4.1.3 Adjustments

4.1.3.1 Armrest

Armrest flips back by pressing the release lever located at the front base of the armrest. After you press the release lever, you can lift and rotate the armrest backwards. (See Figures 4.13 and 4.14)

The height adjustable armrest feature is optional. If your model has it, simply loosen and remove the knob bolt, then adjust the armrest to the desired height and finally reattach the knob bolt.



Figure 4.13



Figure 4.14

4.1.3.2 Armrest Height adjustment

4.1.3.2.1 You may adjust the Armrest height by below steps. (See Figure 4.15)°

4.1.3.2.1 Pull the knob into horizontal position to release the Armrest. (See Figure 4.16)°

4.1.3.2.3 Adjust the Armrest to desire position and retighten the knob by push down the know into vertical position to fix the Armrest. (See Figure 4.17)°



Figure 4.15

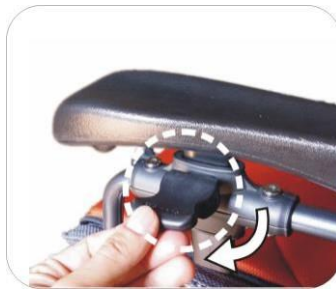


Figure 4.16

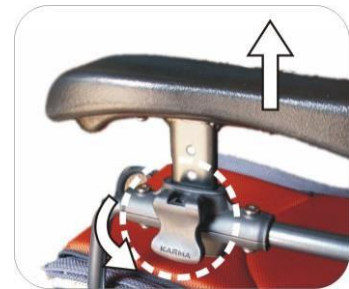


Figure 4.17

4.1.4 Rear Wheel

Your wheelchair may be supplied with quick-release wheels. If so, please follow the instructions below.

4.1.5 Rear Wheel Removal

4.1.5.1 Support the weight of the chair with one hand by holding the push handle.

4.1.5.2 Depress the hub cover and hold down the quick-release mechanism.

4.1.5.3 Remove the wheel. (See Figure 4.15)

4.1.6 Rear Wheel Attachment

4.1.6.1 Pick up the wheel: Hold the center of the rear wheel by grasping two adjacent spokes with four fingers of one hand, use the thumb to depress and keep depressed the quick-release. Take the quick-release axle and depress the button in its center. This retracts the bearings at the opposite end of the axle. This will allow you to push the axle through the center of the hub of the wheel. Your

wheels are now ready to be assembled to the frame of your wheelchair.

- 4.1.6.2 First ensure that the brake is in the OFF position. Take up the assembled wheel and axle and depress the button in the center of the axle, as above. This retracts the ball bearings that will allow you to push the axle into the wheel bracket that is located on the lower rear frame of the wheelchair. When you remove your thumb from the button on the axle, the ball bearings should be visible protruding from the axle at the back of the wheel bracket. This will secure the wheel safely in the frame. (See Figure 4.16)



CAUTION:

- You must make sure that the axle is fully located in the wheelchair bracket and that the ball bearings are fully open and have positively attached the wheel in the frame.
- The rear wheel can be mounted at different positions on the frame to alter the seat height and overall stability of the chair. Changing the wheel position should be carried out by your approved repairer or therapist.

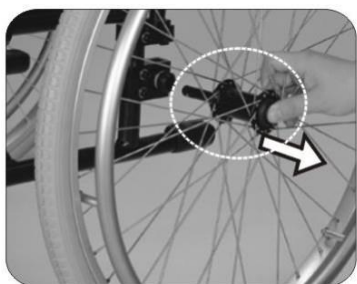


Figure 4.15

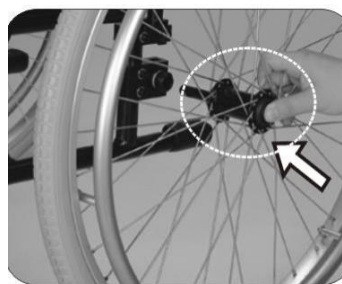


Figure 4.16

4.1.7 Important DO's and DON'Ts

- 4.1.7.1 DO: Keep axles clean and lubricated with light oil or maintenance spray.
- 4.1.7.2 DO: Maintain correct tire pressure if using pneumatic tires.
- 4.1.7.3 DO NOT: Try to remove the wheels while the wheelchair is occupied even when using anti-tippers.

4.1.8 Footrest

Footrests can rotate in or out, which makes transferring in tight spaces easier and swinging both footrests inward makes it easier to work at a desk. (See Figures 4.17 and 4.18)

4.1.9 Footplate Height

4.1.9.1 To adjust footplate height use the KARMA tool provided to loosen the bolt at the side of the footrest arm.

4.1.9.2 Adjust to required height and re-tighten the screw and make sure the footplate is firm. Then tighten the nut as a locknut from outside. (See Figure 4.19)



Figure 4.17



Figure 4.18



Figure 4.19

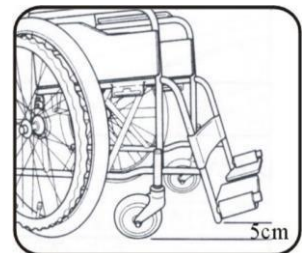


Figure 4.20



SUGGESTION:

- Make sure that the footplate height is adjusted properly according to the users calf length to reduce pressure on the body.
- The footrest height must be more than 5 cm. (See Figure 4.20)

4.1.10 Seat Height

The following information is for your reference only. It will be utilized by your authorized service agent and your therapist to customize the wheelchair to your specific body dimensions.

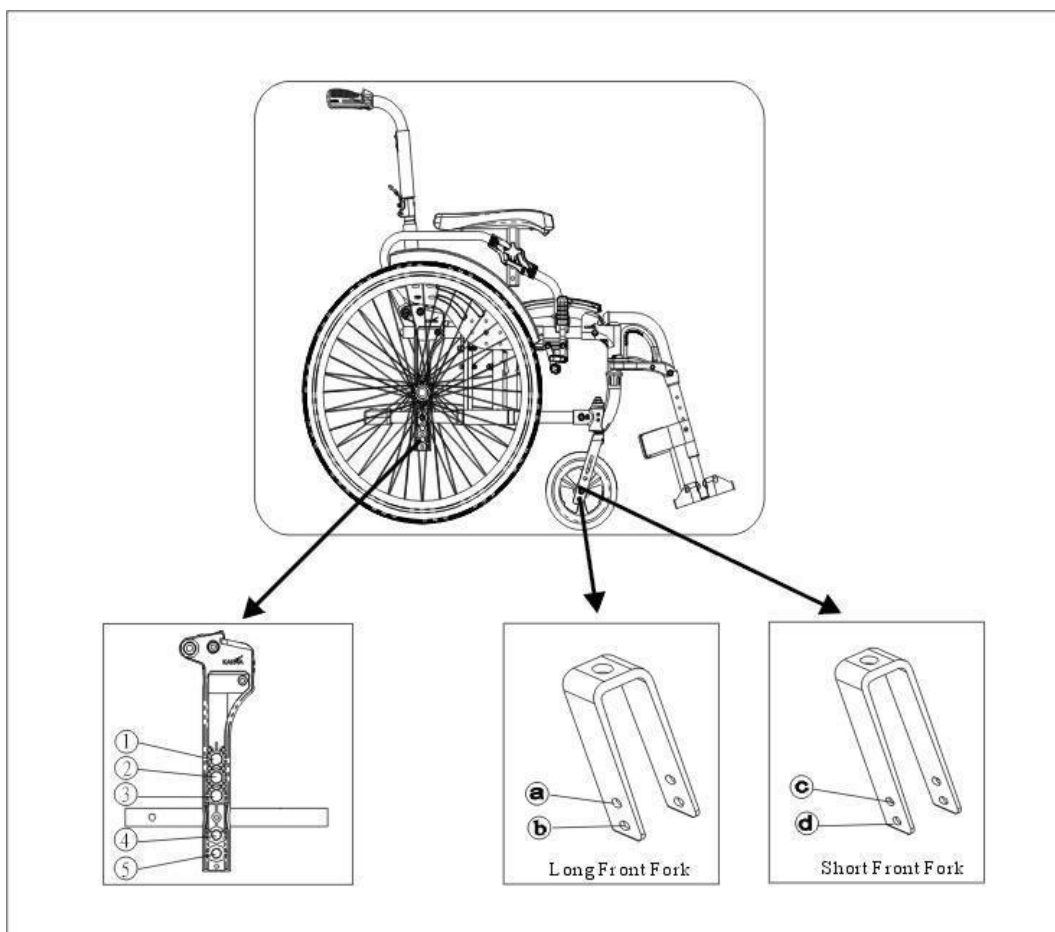


Figure 4.21



CAUTION:

- When you change wheel position (whether rear wheels or casters) the gravity will change simultaneously. We recommend you contact your KARMA dealer and therapist, as well as attach anti-tippers.

Seat Height (mm)	Front Caster Size (inch)	Front Fork Position	Wheels Size (inch)	Wheels Bar Position
515	8"	a	24"	3
495	7"	a	24"	2
515	6"	b	24"	3

*Seat angle is 1.5 degrees

4.1.11 Adjusting Back Height (For S-Ergo 300)

The follow information is about how to adjust back height of S-Ergo 300 so as to make the user's back more comfortable and to fit the position of pelvis well as to reduce sliding. (See Figure 4.22)

4.1.11.1 Loosen the screws of both back tubes.

4.1.11.2 Adjust back height to fit the user's back.

4.1.11.3 Tighten the screws and it is ready to use.

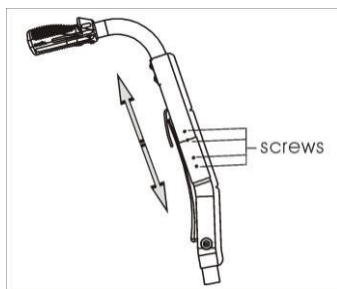


Figure 4.22

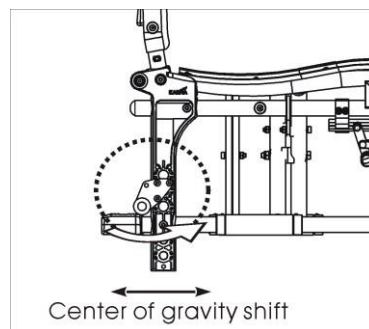


Figure 4.23

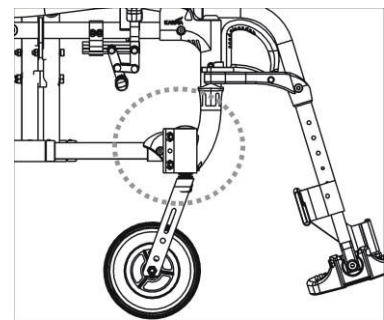


Figure 4.24

4.1.12 Center of gravity adjustment (For S-Ergo 300)

The adjustment of center of gravity provides the user with different options to choose the position of center of gravity. By reducing the distance of caster and rear wheels, the chair may become more maneuverable to the user. If the distance of caster and rear wheels is increased, it becomes more stable to the user. (See Figure 4.23)

CAUTION:

- When you change rear wheels' position, the position of center of gravity will change simultaneously. For further information, we recommend you contact your KARMA dealer and/or therapist. We also recommend that you install the anti-tippers.

4.1.13 Caster angle adjustment (For S-Ergo 300) Caster angle adjustment provides good performance to propel. When adjusting seat height or changing different wheel sizes, do make sure that the caster angle is vertical to the ground. (See Figure 4.24)



CAUTION:

- We recommend that you contact your therapist or KARMA's authorized dealer in case you need to change the angle of caster. Otherwise you might damage your wheelchair or injury the user.

4.1.14 Transporting and Storing

Make sure the wheelchair is folded when it is stored.



SUGGESTION:

- Please store the wheelchair in a location where it is out of direct sunlight, rain, and dew. For more details, consult your KARMA dealer.



WARNING:

- Do not put anything on the wheelchair while it is in storage. Storing goods on a folded wheelchair will cause damage and is not covered by warranty. (See picture right.)



4.2 Transferring In and Out

4.2.1 Transferring In

4.2.1.1 Engage both hand brakes.

4.2.1.2 Turn the footplates up and swing them to the side.

4.2.1.3 The user lowers himself/herself into the seat using the armrests for support.

4.2.1.4 Turn the footplates back down, so that the user can place his feet on them. Ensure that the heels rest against the heel supports to prevent contact with the casters.

4.2.1.5 Release both hand brakes.



CAUTION:

- Always ensure that the front casters are in line with the rear wheels and pointing forwards and that the back of the chair is secure either against a wall or firmly held by an attendant.

4.2.2 Transferring Out

- 4.2.2.1 Make sure that the chair is near your final destination.
- 4.2.2.2 Back the chair sufficiently to ensure that the casters are pointing forward, i.e. in line with the rear wheels and usually with the caster forks pointing forward. Ensure that, where possible, the rear of the chair is against a wall or, if not, it must be firmly held by an attendant.
- 4.2.2.3 Engage both hand brakes.
- 4.2.2.4 Turn the footplates up and swing them to the side.
- 4.2.2.5 Slide forwards on the seat.
- 4.2.2.6 Place one foot firmly on the ground with the knee at a right angle and the other foot slightly apart and further back.
- 4.2.2.7 Place your hands on the front of the armrests and moving your weight forward, bring your head and shoulders up over your knees as you push yourself up.



CAUTION:

- Never stand on the footplates when getting into (or out of) the chair. (See Figure 4.25)
- When getting in and out of the wheelchair please use the hand brakes. The hand brake is the lever at the side of the wheelchair.
- Please ensure that neither the tread on your tires nor the brake block has become too worn. If pneumatic tires are fitted, please maintain at the recommended tire pressure for the same reason.
- Please ensure that occupant's fingers do not get caught in the brake.
- Do not lean on the side panel when transferring in or out.

When transferring in and out of the chair, make sure that the brakes are applied to prevent the chair from sliding away. Also see that the footplates are flipped up for ease of entering or exiting. (See Figure 4.26)

4.3 General Use

4.3.1 Attendant Pushing and Self-propelled

- 4.3.1.1 Ensure that the brakes are always locked when the chair is not being pushed. (See Figure 4.27)
- 4.3.1.2 Always make sure that both feet are safely on the footplates and that clothing is safely tucked out of the way and cannot get caught in the wheels. (See Figure 4.28)
- 4.3.1.3 Always use both hands on the push handles to control the chair. (See Figure 4.29)
- 4.3.1.4 Always avoid steep or uneven surfaces because the chair may tip over. (See Figure 4.30)
- 4.3.1.5 Always avoid soft surfaces because the casters may get bogged down. (See Figure 4.31)
- 4.3.1.6 Always be careful not to go too fast or turn too quickly and try to achieve a smooth steady ride.
- 4.3.1.7 Before crossing the tracks, please stop completely and look both ways.
- 4.3.1.8 Cross the tracks perpendicular to avoid your wheels getting stuck.
- 4.3.1.9 Do not drive at full speed over the railroad tracks.
- 4.3.1.10 Be careful going through a doorway that your hands and arms do not get injured.
- 4.3.1.11 PLEASE keep in contact with the person in the chair. If you stop to look in shop windows or talk to people, remember to turn the chair so that the person in the chair does not have to turn.



WARNING:

- **Never lock the brakes too suddenly as this may tip the user out of the chair.**



Figure 4.25



Figure 4.26



Figure 4.27



Figure 4.28



Figure 4.29



Figure 4.30



Figure 4.31



Figure 4.32

4.3.2 Tilting by the Attendant

4.3.2.1 Make sure both the user's feet are on the footplates and will not slip off. Make sure the handgrips are secure and cannot slip off.

4.3.2.2 Release both brakes.

4.3.2.3 Grasp both push handles firmly.

4.3.2.4 Put your stronger foot on the relevant tipping lever at the back of the chair.

4.3.2.5 Tell the person in the chair that you are about to tilt the chair backwards.

4.3.2.6 Pull back with both hands and push down and forwards with the

foot. This will bring the chair onto the back wheels.

(See Figure 4.32)



CAUTION:

- When a chair is tilted to about 25 degrees it will balance on its rear wheels and be easy to hold. If it is tilted further back it will be difficult to hold and the person in the chair will feel unsafe.
- Lower the chair with a straight back; keep your foot on the anti-tipper and lower the chair slowly forwards softly to the ground.

4.3.3 Tilting by the User

4.3.3.1 Make sure your feet are on the footplates and will not slip off.

4.3.3.2 Release both brakes.

4.3.3.3 Grasp both push rims and give a firm, sudden forward push immediately before the obstacle, continue the momentum (be ready to keep pushing) until the obstacle is mounted.



CAUTION:

- This method should only be attempted by people who are experienced in wheelchair use. Strong arms are also necessary. It is always better to have the help of an attendant.
- Leaning backwards causes the casters to rise higher BUT it is much safer to lean forwards and stay balanced.

4.3.4 Going Down Curbs

Please note: It is always better to avoid curbs where possible by using ramped curbs or slopes and this operation is best attempted with the aid of an attendant.

4.3.5 Going Down Curbs Forwards With an Attendant



CAUTION:

- This is the more difficult method and can jar the user but allows a better view of traffic.
- Be careful that the anti-tipper does not get caught on the curb causing the user to fall.

NEVER ALLOW THE CHAIR TO TIP FORWARDS WHEN GOING DOWN A CURB.

- 4.3.5.1 Position the chair so that the front casters are near the edge of the curb and make sure that the road is clear.
- 4.3.5.2 Move the chair slowly and carefully forwards while tilting it back slightly. Be ready to take the weight when the rear wheels cross the curb edge. Ensure that both rear wheels touch the ground at the same time to avoid tipping the chair.
- 4.3.5.3 Gently lower the front casters. **AVOID JARRING THE USER.**

4.3.6 Going Down Curbs Backwards With an Attendant



CAUTION:

- **This is the easier and smoother method BUT it requires the attendant to step backwards into the road.**

- 4.3.6.1 Back the chair to the curb edge and be careful that the back wheels are equally near the edge.
- 4.3.6.2 Grasping the push handles, gently lower the rear wheels onto the road. Be prepared to control the weight as it descends and ensure that the back wheels touch ground at the same time.
- 4.3.6.3 Tilt the chair back slightly and pull the tilted chair far enough into the road so that the casters and footrests can be lowered clear of the curb.

4.3.7 Going Up Curbs

Please note: This operation is best attempted with the aid of an attendant and the best method is to go up curbs forwards as this maintains the direction of travel and is physically less demanding for the attendant.

4.3.8 Going Up Curbs Forwards With an Attendant

- 4.3.8.1 As the footrests nearly touch the curb tilt the chair. The chair should be tilted just high enough to allow the front casters to roll smoothly onto the pavement.
- 4.3.8.2 Push the chair forward until the rear wheels are touching the curb. Then, continuing the movement, lift at the push handles while moving the chair forwards.

4.3.9 Going Up Curbs Backwards With an Attendant

Please note: for safety's sake we do not recommend using this method.

4.3.10 Up and Down Steps/Stairs

Please note: avoid flights of steps particularly if no extra help is available.

Use ramps or lifts wherever possible.

Two attendants are necessary, each capable of carrying at least half of the combined weight of the person and the wheelchair.

Each helper should bend at the knees and grip the main frame: with the front attendants hands just under the front of the seat, with the back attendant's hands holding the frame just under the push handles.



CAUTION:

- **Do not attempt to lift the wheelchair by any removable (detachable) parts. Lifting by means of any removable (detachable) parts of wheelchair may result in injury to the user and/or assistant or damage to the wheelchair.**

ALL LIFTING SHOULD BE DONE WITH A STRAIGHT BACK.

Straighten legs to lift the chair. Carefully carry it up or down steps; be aware of how you place your feet -- do not cross them and trip yourself up.

5. INSPECTION AND MAINTENANCE

5.1 Daily Check

Check the following items before traveling. If you find anything abnormal, visit your KARMA wheelchair dealer for further inspection before using it.

5.1.1 Examine brakes, checking for wear, damage and misalignment.

Replacing or adjusting the brakes should be carried out by your approved repairer.

5.1.2 Check that the hand grips are not damaged and are securely bonded to the push handles.

5.1.3 Check anti-tippers are not damaged and are securely attached.

5.1.4 Check that the anti-tippers' wheels and frame are not damaged and are securely mounted.

5.1.5 Before using the wheelchair, make sure all nuts and bolts are tight. Check all parts for damage or wear and have a qualified technician replace it if necessary. Check all parts for proper adjustment.

5.1.6 Inspect brakes for proper operation.

5.1.7 The wheels and tires should be checked periodically for cracks and wear, and should be replaced by a qualified technician.

5.1.8 A qualified technician can be found with an authorized distributor/dealer.



CAUTION:

- Visit a KARMA wheelchair dealer for inspection and maintenance if you find anything abnormal.

5.2 Regular Maintenance Record

To make sure your wheelchair is in good condition, visit your KARMA wheelchair dealer regularly for maintenance (and keep records accordingly) every six months after purchasing.

A maintenance/service fee may apply.

**SUGGESTION:**

- Even if you do not use the vehicle for a long time, the wheelchair should still be maintained regularly. You should clean your wheelchair regularly to keep it beautiful and safe.

Item	Weekly	Monthly
GENERAL		
● Wheelchair rolls straight (no excessive drag or pull to one side)		V
FRAME AND CROSS BARS		
● Inspect the frame structure for small cracks/fissures		V
● Inspect for any bent frame or cross bars		V
BRAKES		
● Do not interfere with tires when rolling		V
● Pivot points free of wear and looseness		V
● Easy to engage	V	
● Prevent the chair from moving when engaged	V	
SEAT & BACKREST		
● Inspect for any rips or sagging	V	
● Inspect for any loose or broken hardware		V
CASTERS		
● Inspect the casters for smooth rotation of the caster wheel and caster assembly		V
● Inspect the casters for wear in the bearings/mountings and for tire wear or damage		V
REAR WHEELS		
● Quick-release axles lock properly; lubricate if necessary	V	

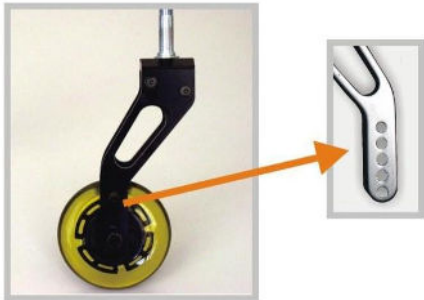
Item	Weekly	Monthly
● No excessive side movement or binding when lifted and spun ● Inspect for any cracked, bent or broken spokes	V	V
ARMRESTS		
● Inspect the detachable armrest button for effective locking ● Make sure the armrest detaches and flips back properly		V V
FOOTRESTS		
● Inspect the footplate height adjustment screws are securely tightened ● Inspect the swing-away footrest release lever for effective locking		V V
TIRES		
● Inspect for any flat spots, cracks and wear ● If equipped with pneumatic tires, check for proper inflation ● Check any tire tread depth is more than 1 mm ● Check any tire pressure; recommended tire pressures are specified on the side of the tire	V V V	V



CAUTION:

- If you find anything abnormal, stop using the wheelchair immediately and visit a KARMA wheelchair dealer for inspection and maintenance.
- As with any wheelchair, the wheels and tires should be checked periodically for cracks and wear, and should be replaced. Failure to keep tires at the correct pressure will reduce the braking efficiency.
- Never disassemble or modify the wheelchair frame structure. Otherwise, injury or damage may occur. This will void the warranty.

6. OPTIONA AND ACCESSARIES

	
● Front Fork ● Front Fork: 5 positioning holes for height adjustment, 12.5 mm apart.	● Magnesium Alloy Rear Wheel (MG-40) ● Silver spokes + bright yellow tire. ● Attaches to all KARMA manual wheelchairs.
	
● I.V. Pole Holder ● Height adjusts from 130cm (51") to 200cm (78"). ● Attaches to all KARMA manual wheelchairs.	● Oxygen Tank Holder ● Standard size attaches to the back of wheelchairs. ● Attaches to all KARMA manual wheelchairs.

	
● Backrest Bag ● Standard size. ● Attaches to all KARMA manual wheelchairs.	● Folding Drink Holder ● Collapses and adjusts to the size of the container (6-10 cm). ● Attaches to all KARMA manual wheelchairs.
	
● Anti-tippers ● Attaches to S-Ergo 300 series manual wheelchairs.	● Multi-purpose Safety Belt ● Attaches to all KARMA manual wheelchairs.
	● Headrest ● Attaches to all KARMA manual wheelchairs.



CAUTION:

- Attaching accessories may alter the overall stability and center-of-gravity of the chair. As such, it should be performed by a qualified repairer and/or a therapist.

7. TROUBLESHOOTING

Trouble or Problems with Your Wheelchair

You can inspect the following before taking your wheelchair to a KARMA wheelchair dealer.

Problem	Checking Points and Corrective Action
1. Chair Veers Right/Left	● Check tires for correct and equal pressure ● Check caster bracket angle ● Check that rear wheels are equally spaced from the seat frame
2. Sluggish Turn or Performance	● Check tires for correct and equal pressure ● Check for loose nuts and bolts
3. Caster Flutter/Wobble	● Check tires for correct and equal pressure ● Check for loose nuts and bolts ● Check caster bracket angle
4. Squeaks and Rattles	● Check for loose nuts and bolts
5. Looseness in Chair	● Check for loose nuts and bolts

If you cannot solve the problem by yourself, contact your KARMA wheelchair dealer for help.

8. SPECIFICATIONS

(±5 mm, ±0.5 kg)

Model	16" x 17"	18" x 17"
Rear wheel size	24"	24"
Overall Length (mm/in)	1080 mm(42.5 in)	1080 mm(42.5 in)
Overall Width (mm/in)	595 mm(23.4 in)	645 mm(25.3 in)
Overall Height (mm/in)	970 mm(38.1 in)	
Total Weight (kg/lb)	14.44 kg(32.4 b)	14.65 kg(32.9 b)
Seat Width (mm/in)	407 mm(18.5 in)	458 mm(18 in)
Seat Depth (mm/in)	432 mm(17in)	
Seat Height (mm/in)	495 mm-515 mm(19.5 in~20.3 in)	
Backrest Height (mm/in)	400 mm(15.7 in)	
Armrest Height (mm/in)	220 mm-270 mm(8.7 in~10.6 in)	
Calf Length (mm/in)	415 mm-490 mm(16.3 in~19.2 in)	
Overall Collapsed Length (mm/in)	728 mm(14")	810 mm(24")
Overall Collapsed Width (mm/in)	320 mm(14")	330 mm(24")
Overall Collapsed Height (mm/in)	800 mm(31.5 in)	
Maximum User Weight (kg/lb)	115 kg(255 lb)	
Ship L*W*H(mm/in)	695 mmx310 mmx880 mm(14")	
	(27.3 inx12.2 inx34.6 in)	
	825 mmx320 mmx900 mm(24")	
	(32.4 inx12.5 inx35.4 in)	

Static Stability Test Result (Performed according to ISO 7176-1:1999)

-Forward	Min. 18 degrees
-Backward	Min. 15 degrees
-Sideways	Min. 18 degrees

- The degree tolerance is +0, -1 degree.
- The test condition: size of test dummy used is 115 kg.
- Please do not travel across a slope (in any direction) greater than 7 degrees.

9. CLEANING & RECYCLING

9.1 Cleaning

In order to lengthen the life of your wheelchair, it is suggested that you clean the wheelchair periodically (if not daily), especially after it is used in the rain or snow. We suggest that you not use your wheelchair in the rain or snow. If you are traveling and get caught in the rain, we suggest you try to find shelter while waiting it out. If you can't find shelter, proceed to your destination.

9.1.1 Frame

Wipe with a damp cloth.

9.1.2 Upholstery

9.1.2.1 When cleaning the upholstery, use warm water and a mild soap.

9.1.2.2 Upholstery cleaner/foam can also be used, but avoid other cleaning solvents.

9.2 Post-Consumer Recycling

A post-consumer recycling plan should follow the Environmental Protection Administration's regulations. The items listed below are for reference only as local laws and regulations may vary.

Material	Part Name	Method
Aluminum-alloy	Frame	Recyclable
Plastic	Modular Components	Recyclable
Paper	Owner's Manual	Recyclable

9.2.1 There are many organizations in many countries you can find on the Internet that will accept used goods for charity. Please search the information highway to help less fortunate individuals and protect our planet for future generations. If you do not have access to the world wide web please use your local phone directory, ask for operator assistance or go to your local government center for more information. Earth Day is every day.

9.2.2 Check with your local recycling center on where and how to recycle your wheelchair as this information varies from region to region.

10. WARRANTY

10.1 Serial Number

To ensure after-sale service and warranty, please record and fill in the serial number which can be found on the frame

Model	S-Ergo 300 series
Serial Number	

10.2 Warranty Policy

10.2.1 Contents and Duration of Warranty

10.2.1.1 Repair will be provided free of charge if the problems are due to manufacturing or defective components within the warranty period (a repair of this kind will hereafter be called warranty repair).

10.2.2.2 Warranty repairs can be performed by authorized KARMA wheelchair dealers only.

10.2.2.3 KARMA is not responsible for the transportation costs for repair and replacement.

10.2.2.4 Replaced parts will be the property of KARMA.

10.2.2 Items Not Covered by Warranty

10.2.2.1 Irregularities that do not affect function and safety of product.

10.2.2.2 Damage resulting from normal wear and tear.

10.2.2.3 Problems arising due to lack of basic maintenance and self-inspection.

10.2.2.4 Damage resulting from use not following operation guidelines.

- 10.2.2.5 Installation or use of parts not manufactured by KARMA.
- 10.2.2.6 Damage resulting from use in unsuitable environments.
- 10.2.2.7 Any addition, modification, or alteration not authorized by KARMA.
- 10.2.2.8 Damage resulting from external factors such as chemicals, oil, debris, etc.
- 10.2.2.9 Natural disaster.
- 10.2.3 KARMA is Not Responsible for The Following Costs
 - 10.2.3.1 Replacement or refill of consumable parts, oil, lubricant.
 - 10.2.3.2 Inspection, adjustment, cleaning, etc.
 - 10.2.3.3 KARMA designated self-inspection costs.
- 10.2.4 The Responsibilities of the User
 - 10.2.4.1 Fully adhere to operation guidelines set forth in this manual.
 - 10.2.4.2 Perform self-inspection and basic maintenance.
 - 10.2.4.3 Keep a record of self-inspections and basic maintenance.
 - 10.2.4.4 Not permit any alteration, addition, or modification or use of parts not manufactured by KARMA.
 - 10.2.4.5 Thoroughly read and understand this manual.
- 10.2.5 The Responsibilities of the Dealer
 - 10.2.5.1 Follow this manual and educate user about product operation and basic maintenance.
 - 10.2.5.2 Verify whether or not conditions of warranty have been met.
 - 10.2.5.3 Provide relevant warranty information and recommendations for improvements.

10.2.6 Stipulations

Consumables such as tires, front casters, seat cushions, backrest cushions, etc. are not covered by the warranty.

10.2.7 Warranty Duration and Parts Covered by the

Warranty Please contact your local dealer.

10.2.8 Transfer of Warranty Rights

If you purchase a second-hand KARMA wheelchair while it is still with in the warranty period, bring this owner's manual and the wheelchair to the dealership where the wheelchair was purchased for registration.

Full Name:	
Gender:	
Date of Birth:	
Address:	
Model:	
Serial Number:	
Date of Purchase:	

Dealer's Data

Name of the Store:	
Phone No. and Address:	

If you have any suggestions on how to improve our products, please do not hesitate contacting your local dealer to let us know what you think of your wheelchair. Thank you and enjoy.

Karman Healthcare
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626-581-2235

